

Government of India (Bharat Sarkar)
Ministry of Railways (Rail Mantralya)
Rail Bhawan

No. 2010/TG-I/20/P/Wkg. Hrs.

New Delhi, Dated: 15.05.2014

The Chief Commercial Managers,
All Zonal Railways.

(Commercial Circular No.18 of 2014)

Sub: Working Hours of Computerized Reservation Office.

Kindly refer to Board's letter no.91/TG-I/20/P dated 29.11.1991 and 22.04.1993 wherein uniform timings 0800 hrs-1400 hrs in 1st Shift & 1400 hrs – 2000 hrs in 2nd Shift on week days and 0800 hrs – 1400 hrs on Sunday were advised to zonal railways.

2. It is further advised that zonal railways may, subject to demand from passengers and availability of manpower, open the PRS counters beyond 2000 hrs on weekdays and beyond 1400 hrs on Sundays.

3. It is requested that necessary instructions may be issued to all concerned.

(Dr. S.K. Ahirwar)

**Director Traffic Commercial (G)
Railway Board**

Copy to:

1. General Manager/PRS-I, CRIS, Chanakyapuri, New Delhi
2. CCM/PMs and CCM/PSs, all zonal railways.
3. MD/IRCTC, 9th floor, Bank of Baroda Building, Parliament Street, New Delhi.
4. ADG/PR, EDV(T), EDFC, DF(C), OSD/TC,F(C) & V (SS) branches of Railway Board.
5. Director General, Professor/Training & Professor/Commercial Railway Staff College, Vadodara.
6. The Principals, Zonal Training Centers, Central Railway, Bhusaval, Eastern Railway, Bhuli/Dhanbad, Northern Railway, Chandausi, NE Railway, Muzaffarpur, NF Railway, Alipurduar, Southern Railway, Trichy, SC Railway, Maula Ali, SE Railway, Sini, North Western Railway, Udaipur.
7. General Secretary, National Federation of Indian Railwaymen (NFIR), 3, Chelmsford Road, New Delhi.
8. General Secretary, All India Railwaymen Federation (AIRF), 4, State Entry Road, New Delhi.
9. Secretary General, Federation of Railway Officers Association (FROA), Room No.365-A, Rail Bhawan, New Delhi.
10. Secretary General, Indian Railway Promotee Officers Federation (IRPOF), Room No.268, Rail Bhawan, New Delhi.
11. Secretary General, All India RPF Association, Room No.549, Rail Bhawan, New Delhi.
12. CTM, Metro Railway, Metro Rail Bhawan, 33/1, J L Nehru Road, Kolkata-71.