

No: 6-108/CGHS/Gr.Cell/2014/HEC
Government of India
Directorate General of Central Govt. Health Scheme

Maulana Azad Road, Nirman Bhawan
New Delhi 110 108, dated the 8th April, 2015

OFFICE MEMORANDUM

Subject: ***Suspension of empanelment of 'Saket City Hospital, New Delhi' from the list of Hospitals/Centres empanelled under CGHS –reg.***

The undersigned is directed to state that CGHS has empanelled private hospitals in various CGHS covered cities to provide healthcare facilities to its beneficiaries. Empanelment of the private hospitals is done under a contractual agreement between the CGHS and the private hospital on mutually agreed terms and conditions.

2. A number of complaints have been received against Saket City Hospital Saket, New Delhi regarding deficiency in services particularly denial of credit facilities to entitled class of CGHS beneficiaries and overcharging. Thus there is gross violation of the terms and conditions of empanelment as laid down in the 'Memorandum of Agreement.'

3. A 'Show Cause Notice' was issued to Saket City Hospital seeking clarification on the issues raised by the beneficiaries. However, the reply received from Saket City Hospital has not been found satisfactory.

4. It has, therefore been decided to suspend the CGHS empanelment of Saket City Hospital, New Delhi, initially for a period of three months or till further orders w.e.f 16.4.2015. The hospital shall no longer be a part of the list of empanelled hospital/centers for any purposes under CGHS. Patients admitted prior to 16.04.2015, shall continue to be treated at CGHS rates and discharged after due treatment and their bills would be accepted on submission of the proper justification for stay,



[Dr. D.C. Joshi]
Director CGHS
Tel- 011-23062800

To:

- 1 Medical Superintendent, Saket City Hospital New Delhi.
- 2 All Ministries / Departments, Government of India
- 3 Director, CGHS, Nirman Bhawan, New Delhi

- 4 Adl.DDG(HQ)/All Additional Directors /Joint Directors of CGHS cities outside Delhi
- 5 All Pay & Accounts Officers under CGHS
- 6 Additional Director (Hqrs) / Additional Director (SZ)/ (CZ)/(EZ)/(NZ), CGHS, New Delhi
- 7 JD (Gr.)/JD(R&H), CGHS Delhi
- 8 CGHS Desk-I/Desk-II/CGHS-I/CGHS-II, Dte.GHS, Nirman Bhawan. New Delhi
- 9 Estt.I/ Estt.II/ Estt.III/ Estt.IV Sections, Ministry of Health & Family Welfare.
- 10 Admn.I / Admn.II Sections of Dte.GHS
- 11 Rajya Sabha / Lok Sabha Secretariat
- 12 Registrar, Supreme Court of India /Punjab & Haryana High Court, Chandigarh
- 13 U.P.S.C.
- 14 Finance Division
- 15 Deputy Secretary (Civil Service News), Department of Personnel & Training,
- 16 5th Floor, Sardar Patel Bhawan, New Delhi.
- 17 PPS to Secretary (H&FW)/ Secretary (AYUSH)/ Secretary(HR)/ Secretary(AIDS Control),
Ministry of Health & Family Welfare
- 18 PPS to DGHS /AS&MD, NRHM / AS & DG (CGHS)
- 19 Swamy Publishers (P) Ltd., P. B. No. 2468, R. A. Puram, Chennai 600028.
- 20 Shri Umraomal Purohit, Secretary, Staff Side, 13-C, Ferozshah Road, New Delhi
- 21 All Staff Side Members of National Council (JCM) (as per list attached)
- 22 Office of the Comptroller & Auditor General of India, 10 Bahadur Shah Zafar Marg, New
Delhi
- 23 All Offices / Sections / Desks in the Ministry
- 24 UTI-ITSC , 153/1, First floor, Old Madras Road, Ulsoor, Bengaluru-560008.
- 25 Sr. Technical Director, NIC, MOHFW, Nirman Bhawan, New Delhi with the request to
upload on the website of the CGHS.
- 26 Office Order folder.