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Ministry of Finance
Department of Expenditure
Office of Controller General of Accounts
Mahalekha Nyantrak Bhawan
E-Block, GPO Complex, INA,
New Delhi

Dated: 4th August, 2020


OFFICE MEMORANDUM

Subject: Processing of Pension cases on priority and delivery of PPOs through Speed Post during COVID-19 period in Ministries/Deptt.- reg.

Retired central government officers/officials have recently raised the issue of delays in forwarding the Pension Payment Order to the Pension Disbursing Bank resulting in delay in credit of first pension.

2. In this regard, Secretary, Department of Posts has been requested, vide CGA's DO letter dated 10.08.2020, to give instructions to all Circle Offices of the Postal Department to expedite the delivery of envelopes containing Pension papers superscribed with "TOP PRIORITY - Pension Papers/Pension Payment Orders" so that they are delivered on priority. This request has now been acceded by the Postal Department.

3. All Pr. CCA/CCAs/CAs are, therefore, requested to ensure that the envelopes containing PPOs be superscribed in bold letters with "Top Priority - Pension Papers/Pension Payment Orders". Further, it is to be ensured that the booking of pension paper/PPO is made through Speed Post only.


(Sanjeev Shrivastava)
Joint Controller General of Accounts

All Pr. CCAs/CCAs/CAs with independent charge