

नं. 1(10)/2021-पी एंड पीडब्लू (एच)-7521
कार्मिक पीजी और पेंशन मंत्रालय
पेंशन और पेंशनभोगी कल्याण विभाग

8th Floor, Janpath Bhawan,
Janpath, New Delhi
Dated 7th February, 2022

OFFICE MEMIRANDUM

Sub: Minutes of the Meeting dated 25.1.2022 (through VC) with representatives of Pensioners' Association under the Chairmanship of Secretary (Pension & Pensioners' Welfare)

The undersigned is directed to forward a copy of minutes of the meeting held on 25.1.2022 (through VC) with representatives of Pensioners' Association under the Chairmanship of Secretary (Pension & Pensioners' Welfare)

2. This issue with the approval of Secretary (Pension)



(Ashok Kumar Singh)

Under Secretary to the Govt. of India

Ph: 23310108

To

All participants of the meeting.

Copy for information to:

1. PPS to Secretary (Pension), Sardar Patel Bhawan, New Delhi.
2. PPS to JS(Pension), Lok Nayak Bhawan, New Delhi.
3. Director (PW), DoPPW, New Delhi.

Minutes of the Meeting dated 25.01.2022 (through VC) with representatives of Pensioners' Associations under the Chairmanship of Secretary (Pension & Pensioners' Welfare)

S.No	Participants	S. No	Participants
1.	Sh. Sanjiv Narain Mathur (Joint Secretary) DOPPW	20.	Baroda Central Pensioners' Association, Vadodara
2.	Sh. Ruchir Mittal (Director- PW), DOPPW	21.	Posts and Telegraphs and Other Central Govt. Pensioners' Association, Ahmedabad
3.	Sh. Anil Bansal (Tech Dir. NIC) DOPPW	22.	The Karnataka Central Govt. Pensioners' Association, Bangalore
4.	Sh. Sanjoy Shankar (D. S.) DOPPW	23.	N.F. Railway Pensioners' Associations, Guwahati
5.	Sh. S. Chakraborty (U/S) DOPPW	24.	Atomic Energy Retirees Welfare Association, Mumbai
6.	Sh. RC Sethi (U/S) DOPPW	25.	Forum for Excellence Former (MES) Officers (Regd.), New Delhi
7.	Sh. Ashok Kumar (U/S) DOPPW	26.	Kendriya Nivrutta Karmachari Mandal, Vadodara
8.	Sh. Harjit Singh (Sr. Consultant) DOPPW	27.	Central Govt. Pensioners' Association, Bhubaneswar
9.	Ms Ramanjit Kaur (Consultant) DOPPW	28.	Central Government Pensioners Welfare Association (Regd.), Jammu
10.	Ms Tanya Rajput (Consultant) DOPPW	29.	All India Central Govt. Pensioners' Association, Pune
11.	Ms Meenakshi Ujjain (DEO) DOPPW	30.	DOS Retired Employees Association, Nagercoil, Kanyakumari
12.	Sh. Nitish Kumar (Operational Manager) DOPPW	31.	All India Organisation of Pensioners (Civil & Military), Trivandrum, Thiruvananthapuram
13.	Ms Rachna Chaudary (Operational Manager) DOPPW	32.	Karnataka Posts and Telecommunications' Pensioners' Association, Bangalore
14.	Postal Accounts & Audit Pensioners' Association, Nagpur	33.	Defence Pensioners Welfare Association, Allahabad
15.	Jharkhand Pensioners' Kalyan Samaj, Ranchi	34.	Bharat Pensioners' Samaj, New Delhi
16.	Railways Senior Citizens Welfare Society, Mohali	35.	JIPMER Pensioners Association, Puducherry
17.	Central Government Pensioners' Welfare Association, Regd., Ambarnath	36.	Defence Accounts Pensioners' Association, Pune
18.	Tamilnadu Ex-services League, Madurai	37.	Uttarpara Central Govt. Pensioners' Association, Hoogly
19.	Central Government Pensioners' Association, Jaipur	38.	Railway Pensioners Welfare Association, Mysuru

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A meeting was held with the representatives of Pensioners Associations under the Chairmanship of Secretary (Pensions & Pensioners' Welfare) on 25th January, 2022 through Video Conferencing (VC). The objective of the VC was to create awareness on newly notified CCS (Pension) Rules, 2021 and generation of Digital Life Certificates (DLC) using Face Authentication Technology as well as an interaction with the Pensioners' Associations. Presentations followed by Q&A session were conducted on the CCS (Pension) Rules, 2021 and Face Authentication Technology.

2. The meeting commenced with the welcome of Shri V. Srinivas, Secretary (Pensions and Pensioners Welfare), Sh S N Mathur, JS, Pension and all representatives from pensioner associations by the coordinator.

3. Shri. Sanjiv N Mathur, Joint Secretary (Pensions), welcomed Shri V. Srinivas, Secretary (Pensions and Pensioners Welfare) and the Pensioners Associations. He informed that this initiative of a Pensioners Awareness Program had been started after a long gap and it was being conducted for the first time on a digital platform across the entire country covering cities from Kanya Kumari to Jammu which included Vadodara, Jammu, Ranchi, Nagpur, Bhubaneshwar, Jaipur, Uttarapara, Bangalore, Pune, Guwahati, Puducherry, Mumbai, Ambarnath, KanyaKumari, Madurai, Kolkata, Mohali, Noida, Delhi, Ahmedabad and Mysuru. He stressed the importance of this awareness meeting in view of the fact that CCS (Pension) Rules, 2021 had been notified and a briefing of the various aspects was required. Further, the department had launched the Face Authentication Technology for DLC generation and date of LC submission had been extended to 28th February, 2022.

Shri Harjit Singh, Sr. Consultant gave a background specifying reasons for notifying the CCS (Pension) Rules, 2021 and informed that since CCS (Pension) Rules, 1972 were framed almost 50 years ago and were followed by numerous amendments and OMs, a need was felt to consolidate all of these and present a revised set of rules with simplified procedures. A presentation was given on CCS (Pension) Rules, 2021 followed by a Question Answer Session. A presentation was also given on generation of DLCs using face authentication technology by Ms Tanya Rajput followed by a Question Answer session.

The presentation and question Answer sessions were followed by an address by Secretary (P&PW).

Secretary (P&PW) informed that this was his second meeting with Pensioners' Associations after he taking charge as Secretary (P&PW) and he was very happy to meet the associations. He further informed that he would ensure such interaction on a regular basis, at least once a month for free flow of information and also that the Pensions Department, being a very nimble department was in regular touch with the Associations through WhatsApp group created for this

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purpose. He appreciated the intensity of the discussion and the various queries raised, given the release of CCS Pension Rules 2021 on 25th December 2021 and the recent launch of DLC generation through face authentication. The curiosity among pensioners is very understandable and such interactions would continue with a view to stay in touch and ensure that every association reached out to. He also requested each Association to have regular interactions with their membership.

He expressed his happiness to meet such a large group of 52 participants from the various Associations and have a constructive interaction. He assured that he would try to schedule a specific date every month for such an interaction comprising of constructive dialogue and better understanding to take matters forward.

He referred to the presentations and showed pleasure that queries raised could be answered. He informed that since the pension department is a very legalistic and policy based department, it is important to understand where reforms are necessary and constant updations and amendments in law may be required to ensure greater benefits given to pensioners and that will be the objective of the entire exercise. He concluded by informing that another such meeting will be held in February and conveyed his best wishes and greetings for Republic Day to all the participants.

Mr. Shanmughan Pillai referred to the matter regarding technical difficulty in uploading of Utilization Certificates. Secretary (Pensions) advised that the matter be looked into. Joint Secretary (Pensions) assured that such cases were being taken up on a continuous basis for speedy resolution.

Joint Secretary (Pensions) thanked Secretary (Pensions) for his presence and expressed hope that all the Associations would keep meeting with their members regularly to spread maximum awareness about the pension rules and policies.

Question Answer session on CCS (Pension) Rules, 2021

S.No.	Query/ Suggestion	Reply
1.	<p>Shri S.M. Kanjilal, N.F. Railway Pensioners' Associations: The earlier system of providing Self Certificate for Income Criterion may be accepted even now, as filing of ITR may not be convenient or feasible for low income family pensioners.</p>	<p>Although the instructions provided for self certificate in the case of unemployed/self-employed family members, various pension sanctioning authorities were asking for other documents like certificate from SDM to avoid false claims. This was causing a lot of inconvenience and hassles to the claimants for family pension. The procedure for filing of ITR has been made very simple. It was felt that in order to maintain uniformity, the claimant for family pension may be required to file a copy of the ITR. The CCS (Pension) Rules, 2021 have been notified keeping this fact in view.</p>
2.	<p>Posts and Telegraphs and Other Central Govt. Pensioners' Association: (a) Are all documents to be given for inclusion of name of widowed daughter in PPO.</p>	<p>Name of widowed daughter is not included in the PPO of the pensioner. Family pension in such cases is sanctioned at the time of contingency and for this the matter is required to be taken up with the HOO. However, name is included in the office records in family details. There are two forms as per the revised rules. Form 10 is for family pension and all required documents are specified and are to be given. In case additional documents are asked for, the matter may be referred to DOPPW and clarification will be provided to the concerned office. If the name is already available in the PPO, only death certificate</p>

	<p>(b) Undisputed Consent divorce is not accepted by HOO and Court decree is insisted upon.</p>	<p>and ID proof is to be given to the Bank.</p> <p>It is requested that the details of the case be sent and accordingly, the matter will be replied.</p>
3.	<p>N.S. Pillai, All India Organisation of Pensioners: If a daughter is widowed or divorced after death of pensioner and family pensioner, will she be entitled for family pension.</p>	<p>Due to paucity of time, the question could not be replied during the session. As per rules, if a daughter is widowed or divorced after death of pensioner and family pensioner, she will not be entitled for family pension. However, there is an exception. Family pension is payable to a dependent divorced daughter if the order/decreed of divorce was passed after the death of both the parents but the petition for divorce was filed before the death of at least one of the parents.</p>
4.	<p>K.B. Krishna Rao, Karnataka Posts and Telecommunications' Pensioners' Association: (a) The name of a second wife is not being included in the PPO by HOO because daughter from the first marriage is unmarried. This is causing extreme hardship to avail CGHS and other facilities.</p> <p>(b) Nomination Form for payment of Life Time Arrears: While Form No.3 is a Common Nomination Form for Gratuity, General Provident Fund and Central Government Employees' Group Insurance Scheme, nomination Form for payment of Life Time Arrears to be submitted both by Pensioners and family Pensioners is required to be included in "Forms" published in CCS (Pension)Rules 2021</p>	<p>It was requested that facts of the case be mailed for a response.</p> <p>--Nominations for Gratuity, GPF and CGEGIS are to be submitted during the service as these payments become due on death during service. Nominations for arrears of pension cannot be merged with this Nomination Form.</p> <p>-- Nomination for arrears of pension is made under the Payment of arrears of pension (Nomination) Rules, 1983 (framed under Pensions Act). Therefore,</p>

	<p>Nomination facility for LTA payment should be made available for Family Pensioners also.</p> <p>(c) Rule 31(6) lays down that Pay drawn by a Government servant while on deputation to an ex-cadre post in the same or some other Department of the Government or to the Armed Forces of India shall be treated as emoluments. One of our members, was deputed to a higher post. After serving for about 3 years and 6 months, he retired from government service. The PAO, GSI, while fixing his pension on his retirement, considered the pay that he would have drawn had he continued in his substantive post and did not take in to account the pay actually drawn by him in the higher pay scale on deputation. Clarification is sought with regard to fixation of pension in such cases.</p> <p>(d) CCS Commutation rules, 1981 should also be rationalized.</p>	<p>Form for this Nomination cannot be included in CCS (Pension) Rules, 2021 framed under proviso to Article 309 of the Constitution.</p> <p>The matter will be replied separately.</p> <p>The matter will be looked into for consideration.</p>
5.	<p>Uttarpara Central Govt. Pensioners' Association: The HOO is insisting on a certificate from the Judicial magistrate from an elder married sister for grant of Family Pension to a younger widowed sister.</p>	<p>In such a case only a self-declaration regarding marriage by the elder sister is sufficient. In case any other Certificate is insisted upon, the matter may be referred to DOPPW.</p>
6.	<p>Girish Kanagotagi, The Karnataka Central Govt. Pensioners' Association: There is a separate proforma which a pensioner is supposed to file with his pension paying bank, in triplicate, requesting the bank not to return any amount that may come from the government in his</p>	<p>Nomination for pension LTA is as per Nomination Rules, 1983 of the Pension At. Nomination in a Bank account is a different type of nomination and the two cannot be clubbed. In case the nomination is required to be changed, fresh nomination may be submitted by the pensioner to his Pension Disbursing authority/Bank. A copy of the</p>

	<p>name but to pay it to his nominee. Why is this form needed when there is an arrangement for operating a joint account in the name of the spouse and also a mention of a nominee? All that the Government could do now is to send a common circular to all the pension paying banks to link the pensioner's account and the nominee's account in the bank and transfer any amount (life time dues) automatically to the nominee's account if the pensioner has died and his account is closed by the bank. Also, the banks can be ordered to collect nominee's bank account details and save them in the pensioner's account.</p> <p>Further, in case any document is to be submitted, the bank branch asks pensioner to go to the concerned CPPC.</p>	<p>fresh nomination will then be forwarded to the Pension Sanctioning authority. LTA can be paid to the nominee through any banking mode even if the pensioners account with the bank is closed.</p> <p>The pensioner can interact with his bank branch and is not required to go to the CPPC.</p>
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Question Answer session on Generation of DLCs using Face Authentication Technology and on Grant in Aid

S.No.	Query/ Suggestion	Reply
1.	<p>Shri P. Ranasingh, CGPA Bhubaneswar: Is the Face Authentication technology in addition to the Biometric system or as a replacement.</p>	<p>It is in addition to the biometric system for DLC generation.</p>

2.	<p>Dr Mohan Chougaonkar, Atomic Energy Retirees Welfare Association: Is there any difference in the face authentication method started by white listing of mobile numbers and the subsequent rolled out after the official launch.</p>	<p>There is no difference. Before launch, a pilot run was conducted and mobile phones were required to be whitelisted for security reasons. Now anyone can become an Operator and generate multiple DLCs.</p>
3.	<p>GS Swaminathan RPWA, Mysuru: Unable to open Anudaan as the earlier Secretary has deceased and password is not known. Several mails have been sent but needful not done.</p>	<p>Department will take up the matter for an early resolution.</p>
3.	<p>Uttarpara Central Govt. Pensioners' Association: A device was received two years ago for DLC generation and the same needs to be updated now.</p>	<p>Since DLC generation can be done using an Android mobile, no other device is required.</p>
4.	<p>Shri B M Misra, Atomic Energy Retirees Welfare Association: Unable to generate Utilization Certificate though PFMS.</p>	<p>JS (P) advised that a list of such Associations be prepared and help extended through taking on AnyDesk and generating UCs. A slot will be given to each association to ensure that needful is done in all cases.</p>