

No.17-12/2022-SPG-II  
Government of India  
Ministry of Communications  
Department of Posts

Dak Bhawan, Sansad Marg  
New Delhi – 110 001  
Dated: 3<sup>rd</sup> April, 2023

To,  
All Chief Postmasters General.

**Subject: Development of web-based application for processing of cases related to Compassionate appointment (CRC cases) – regarding.**

Madam/Sir,


I am directed to refer to this office letter of even number dated 20.01.2023 on the above mentioned subject wherein it was informed that Department is in process of development of web-based application for processing and handling of CRC cases and it was instructed that CRC for vacancy year 2022 will not be processed in manual environment.

2. In order to onboard in online environment, all pending cases to be considered during year 2023 need to be migrated to online system. Therefore, it has been decided that manual application from dependent family members of deceased employees will not be received by any field unit w.e.f. 05.04.2023.

3. Necessary instructions related to migration of pending cases will be issued shortly. As such, Circles should ensure that all cases are got completed in all aspects and received in Circle Office at the earliest.

4. Further, in terms of instructions contained in aforesaid letter dated 20.01.2023, all Circles should ensure that CRC cases till vacancy year 2021 (to be considered during year 2022) has been completed in manual environment.

Yours faithfully,

  
(Sunil Kumar)  
Director (Staff)

Copy to: The GM, CEPT, Bengaluru – for uploading this letter on India Post website.