



Govt. of India

Ministry of Finance

O/o the Pr. Chief Controller of Accounts
Central Board of Indirect Taxes and Customs
(Expenditure Coordination Section)

1st Floor, DGACR, Building, I.P. Estate, New Delhi-110002

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By mail

No.Pr.CCA/CBIC/Expdr-Coord./Cir-Instructions/Vol-III/ /2023-24/311 Dated: 08/02/2024

CIRCULAR

Subject : Issuance of the Pension Slip by the Pension Disbursing Banks on monthly basis.

Please find enclosed herewith Office Memorandum no. TA-3-6/1/2020-TA-III-Part (/cs-2184/ dated January 2024 received from CGA, New Delhi.

All Zonal Heads are hereby requested to direct all the PAOs under their control to go through the above-mentioned Office Memorandum and to follow the guidelines mentioned in the OM for improving the "Ease of Living" for pensioners.

This issues with the approval of the Competent Authority.

Subhash Chander
06/02/24

(Subhash Chander)
Sr. Accounts Officer

Encl: as above.

Copy to:

1. The Dy.CA O/o CA (WZ), CBIC, Mumbai.
2. The ACA O/o DCA(EZ), CBIC, Kolkata.
3. The Dy. CA O/o DCA(SZ), CBIC, Chennai.
4. The Dy. CA,(NZ), O/o Pr.CCA, CBIC.
5. All PAOs of NZ, CBIC
6. Sr. AO (ITD) is requested to upload on the ARPIT Portal

No. 23/CA
23/AM

TA-3-6/1/2020-TA-III-Part (1)/es-21847
GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF EXPENDITURE
CONTROLLER GENERAL OF ACCOUNTS
MAHALEKHA NIYANTRAK BHAWAN, E-BLOCK, INA
NEW DELHI-110023

Dated: January, 2024

OFFICE MEMORANDUM

Subject: Issuance of the Pension Slip by the Pension Disbursing Banks on monthly basis.

This Office has been receiving grievances from Pensioners/Family Pensioners that they are not receiving monthly Pension Slip from their Pension Disbursing banks.

2. Reference is invited to the DP&PW's O.M. No. 1(4)/2021-P&PW(II)-7223 Dated 22nd June, 2021 (Copy enclosed) vide which CMDs and CPPCs of all pension disbursing banks were clearly instructed to issue pension slip to Pensioners after credit of pension on their registered mobile numbers through SMS and email also. The pension slip should provide complete details of monthly pension paid along with break-up of the amount credited and tax deductions etc. if any.

3. The CPPCs of all Pension Disbursing Banks are advised to take necessary action to ensure that the pensioners/family pensioners receive the pension slip invariably every month. It may be ensured that these slips are generated in a suitable and well-laid-out format and fonts for easy readability by pensioners of all ages. Action Taken on this matter may be intimated to CPAO - through email to cccpao@nic.in within a fortnight.

This issues with approval of the Additional CGA (A&FR).

Enclosure- as above

(Signature)
(Narender Singh)
Assistant Controller General of Accounts

To
CPPCs, all Pension Disbursing Banks.

Copy to:

1. Pr.CCAs/CCAs/CAs(I/C) of all Ministries/Department
2. P.P.S to CGA for information of CGA
3. P.S. to CC(P)
4. Sr. AO (IAW)
5. Office copy

137/DCA(PM)
23/01/24

Ms. Pooja
19/CDN
25/01/24

24/01

(Signature)
DCA (PM)
Smt (con)

Pl. put up at once
H Jain
23/1

(Signature)
24/01
AAO (CDN)



सत्यमेव जयते

No. 1(4)/2021-P&PW(H)-7223

भारत सरकार / Government of India

कार्मिक, लोक शिकायत और पेंशन मंत्रालय Ministry of Personnel, Public Grievances and Pensions
पेंशन और पेंशनभोगी कल्याण विभाग Department of Pension and Pensioners' Welfare

8 वीं मंजिल, बी-विंग, 8th Floor, B-Wing,

जनपथ भवन, जनपथ, Janpath Bhawan, Janpath,

नई दिल्ली - 110001 / New Delhi-110001

Dated: 22nd June, 2021

OFFICE MEMORANDUM

Subject:- Issue of Pension slip by Pension Disbursing Banks on monthly basis.

In order to ensure "Ease of Living" of the Pensioners, a meeting was held with the CPPCs of Pension Disbursing Banks on 15.06.2021, wherein the issue of providing the breakup of monthly pension to the pensioners was discussed. The banks were impressed upon to undertake this welfare measure, as this information is required by pensioners in connection with Income Tax, Dearness Relief payment, DR arrears etc. The banks welcomed the idea and expressed their willingness to provide the information.

2. Accordingly, the undersigned is directed to request all Pension Disbursing Banks to issue pension slip to pensioners after credit of pension on their registered mobile numbers through SMS and email (wherever available) also. Banks may also use social media apps whatsapp etc in addition to sms and email. The pension slip should provide complete details of monthly pension paid along with break-up of the amount credited and tax deductions etc. if any.

3. The CPPCs of Pension Disbursing Banks are requested to ensure compliance of the above instructions for improving the "Ease of Living" for pensioners.

(Naresh Bhardwaj)

Deputy Secretary to the Government of India

Tel No:- 23310108

To,

1. CMDs of all Pension Disbursing Banks
2. CPPCs, all Pension Disbursing Bank

Copy for information to:-

1. PS to Hon'ble MoS(PP)
2. Secretary, Department of Financial Services, Jeevan Deep Building, Sansad Marg, New Delhi.